



Welcome Home Webinar 1 – Activity Sheet

The SDA provider role

Participant poll

Instructions

- Run the participant poll early in a training session and review the results at the end. This creates the opportunity for participants to discuss their answers in the context of what they've learnt.
- Introduce the poll, explaining its purpose and that there are no right or wrong answers (suggested introduction below).
- Review results at the end of the training session. Discuss the implications of each statement and whether any participants would change their original answer and why. See commentary below as suggested guide for discussion.
- If you are running a webinar, Zoom has a poll function that is ideal for this activity.

Activity

SDA providers are exposed to a range of views about the best approach to service delivery. It is likely that a combination of traditional and 'new' perspectives will shape precedents for good practice across the sector. The aim of this poll is to canvass a range of views about the SDA provider role so participants can gain some insight into the implications of different perspectives.

Poll Q: Which statement best describes the purpose of the SDA provider role?

(Choose one answer only)

A. To offer mainstream tenancies to people who would otherwise have to rely on institutional care

This is probably the least common perspective held by SDA providers however it demonstrates an awareness of the context in which the SDA market has emerged.

Institutional living is still a reality in Australia with more than 5,000 younger Australians (under 65 years) with extreme physical impairments and complex support needs living in residential and aged care settings.

One of the most important end goals for SDA is to offer eligible NDIS participants the same housing options that all Australians enjoy. This means supporting a tenant's right to live independently in their community with access to the range of housing options that are available to mainstream residential tenants and mainstream residential tenancy conditions.

Large congregate housing models, such as group homes for 4–5 tenants, still represent a significant portion of the SDA market. At the time of writing, SDA dwellings for 3 or more tenants represented nearly half of SDA enrolled properties. This compares with only 7% of mainstream residential tenancies supporting 3 or more tenants in a household.

B. To provide accessible housing to people with extreme physical impairments and complex support needs

This statement represents the standard NDIS definition of SDA and represents a 'bare bones' interpretation of the SDA provider role. We hope that the information provided in the webinar has increased your awareness of the interactive nature of the role and the importance of connecting directly with a tenant and maintaining an active relationship with them throughout their tenancy. While accessible design is a key feature of SDA, the SDA provider role is definitely about more than just the 'bricks and mortar'.

C. To support a person to have the most independent home life possible

This statement represents the most complex and ambitious interpretation of the SDA provider, with capacity building as a key service objective. A growing number of SDA providers are recognising the tenancy management role offers a unique opportunity to build a person's understanding of themselves as an autonomous tenant, making independent decisions about their tenancy and home life.